Who Do I Contact?

Public Works related issues include: trees/branches down on public right of way; flooding/water over roadway; clogged catch basins, ditches, and culverts; problems and/or questions on garbage or recycling services; traffic/pedestrian signal timing, outages/flashing; street signs down; street light outages; missing/broken storm drain grate; potholes; clean up efforts/illegal dumping; automotive fluid spills (car accidents); street sweeping; Emergency Management efforts; and snow plowing/sanding requests.

Emergencies requiring immediate assistance 9-1-1

To report a concern during regular business hours (8:00 AM to 5:00 PM), please call (253) 835-2700 or report your concern electronically.

If your concern/issue is non-emergent, but requires attention prior to the next business day, please call:

After Hours Call-Out Service (Public Works Issues) (800) 400-0749

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Puget Sound Energy (http://www.pse.com/insidePSE/contactus/Pages/Default.aspx) (Electricity and natural gas) Tacoma Power (http://www.mytpu.org/tacomapower/power-service/report-an-outage.htm) (Tacoma Power service area)	(888) 225-5773 (menu option #1) (253) 502-8602
TO REPORT DRINKING WATER AND/OR SEWER PROBLEMS:	(050) 044 4540
Lakehaven Utility District (http://lakehaven.org/phonelist.htm) (Water and sewer)	(253) 941-1516
Highline Water District (http://highlinewater.org/) (Water)	(206) 824-0375
Midway Sewer District (http://midwaysewer.org) (Sewer)	(206) 824-4960
Tacoma Water (http://www.mytpu.org/tacomawater/Default.htm) (Water)	(253) 502-8344
TELEPHONE, CABLE, INTERNET:	
Qwest (http://www.qwest.com/residential/?refCode=RES000002375) Comcast (http://comcast.com/default.cspx)	(800) 573-1311 (877) 824-2288
OTHER SERVICE PROVIDERS:	
WA State Department of Transportation (http://wsdot.wa.gov/home.htm) (WSDOT signal/road maintenance - 24/7)	(206) 440-4490
King County (http://kingcounty.gov/transportation/kcdot/Roads.aspx)	(222) 222 2422
Roads Services Traffic Signals	(206) 296-8100 (206) 296-8153
Federal Way Public Schools District #210 (http://fwps.org/)	(253) 945-2000
(After hours – voicemail option only)	, ,
King County Metro (http://metro.kingcounty.gov/)	(206) 263-6369
(Work Centers) WA State Department of Ecology (http://www.ecy.wa.gov/ecyhome.html) (24/7)	(425) 649-7000

(253) 833-3333

Waste Management (http://www.wm.com/index.jsp)